WELCOME

We are very excited to work with you and to make your experience the best it can be.

This guide will help you get started

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FAQ's and Inputting 2nd's/Running DU and LP

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FAQ's and Inputting 2nd's/Running DU and LP

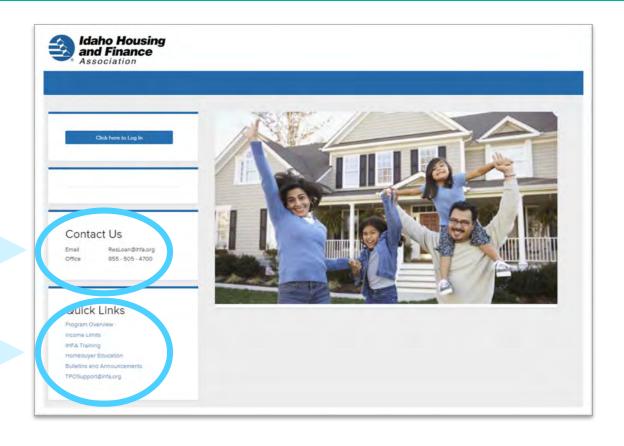
Contact Information – Quick Links

Contact Us

• Use this email and phone number for any loan product questions.

Quick Links

- Program Overview- Overview of loan programs.
- Income Limits Provides current income and sales price limit chart by county.

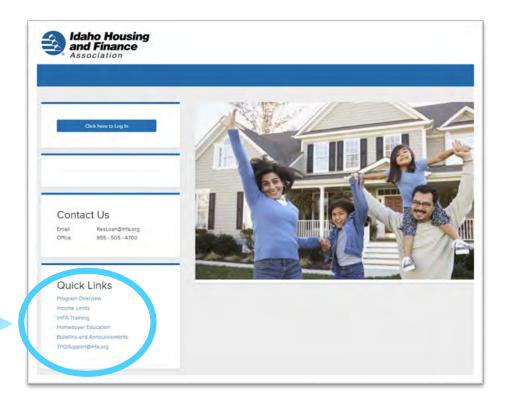


FAQ's and Inputting 2nd's/Running DU and LP

Contact Information – Quick Links

Quick Links (continued)

- IHFA Training Lists product trainings currently available.
- Homebuyer Education Links to our Finally Home!
 Programs including Homebuyer Education and free housing counseling.
- Bulletins and Announcements Links to a list of available resources, including emailed program bulletins and marketing material for cobranding.
- TPO Support Opens an email to contact our TPO support directly (please attach a screenshot of any errors you encounter).



FAQ's and Inputting 2nd's/Running DU and LP

Welcome



Welcome

• Includes recent Company Announcements.



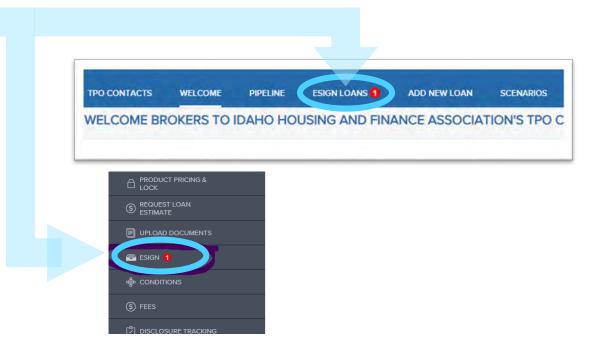
FAQ's and Inputting 2nd's/Running DU and LP

Esign Loans



Esign Loans

- A red dot indicates signatures are needed.
- If you need a copy of any of your documents, you can download them here.
- If there is no red dot, you are good.



FAQ's and Inputting 2nd's/Running DU and LP

Add a New Loan



1. Select the CORRECT loan officer and loan processor before clicking Next.

NOTE: If an incorrect person is selected, you will need to contact our Encompass administrator for assistance.

- 2. Load MISMO files.
 - Drag and drop
 - Or "Click to Browse"





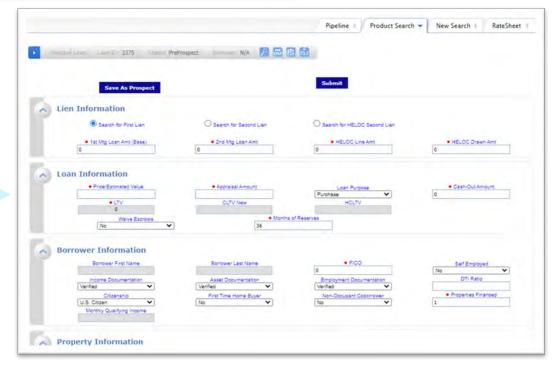
FAQ's and Inputting 2nd's/Running DU and LP

Scenarios



Select Scenarios to launch Optimal Blue

• This will allow you to run scenarios for loans not yet in the system.



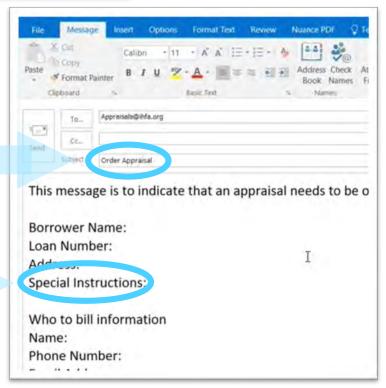
FAQ's and Inputting 2nd's/Running DU and LP

Order Appraisals



Select to order an Appraisal.

- Selecting will auto-launch an Order Appraisal email.
- Fill out ALL required information.
- Include specific contact information under "Special Instructions:".
- Appraisal fees are not collected upfront. (Fees for Loans that do not close will be paid by the broker).
- Borrower payments for appraisals can be made directly to IHFA and credit will be given towards the down payment.
- Appraisals will be disclosed to borrower and a receipt will be provided.

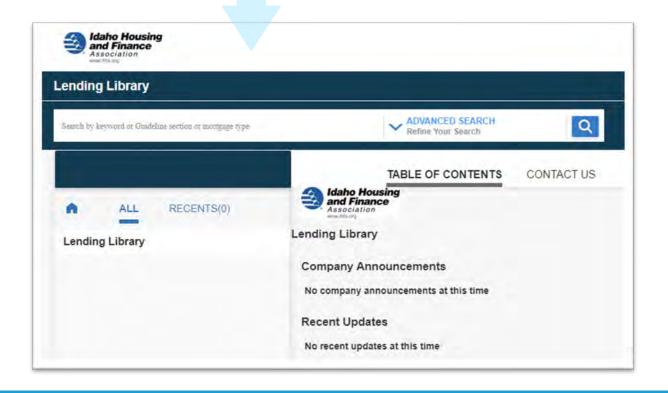


FAQ's and Inputting 2nd's/Running DU and LP

Underwriting ALLRegs Site



Link to ALLRegs.



FAQ's and Inputting 2nd's/Running DU and LP

Documents



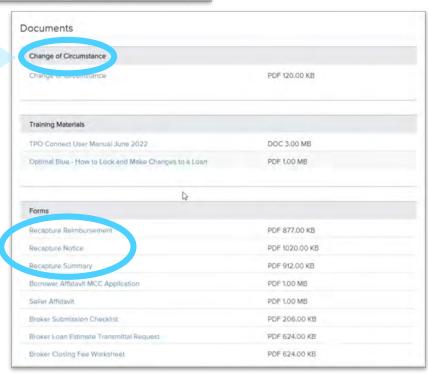
Change of Circumstance

• Watch this short video

Forms - Recapture Reimbursement Recapture Notice Recapture Summary

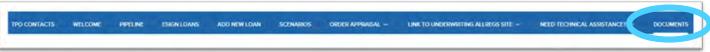
• Watch this short video

NOTE: IHFA requires 3 years of tax returns per IRS rules. Be sure to include any 2nd jobs that could potentially disqualify the applicant for the tax credit.



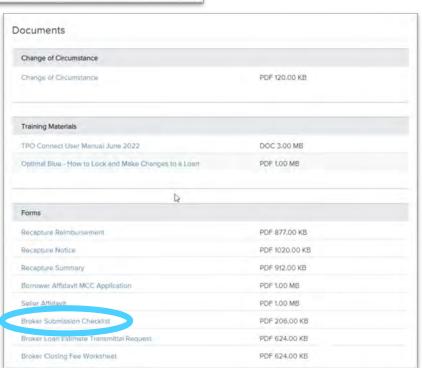
FAQ's and Inputting 2nd's/Running DU and LP

Documents



Broker Submission Checklist

Please Watch this <u>short video</u>.



FAQ's and Inputting 2nd's/Running DU and LP

Documents



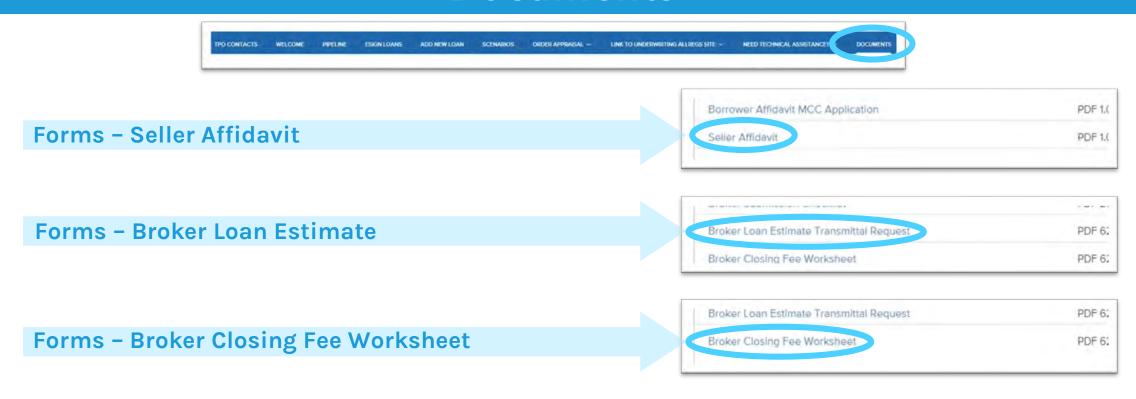
Forms - Borrower Affidavit/MCC Allocation

- This form must be completed at the time of submission.
- A notarized signature is not necessary at the time of submission.
- This form can be signed and notarized at closing by an escrow officer.



FAQ's and Inputting 2nd's/Running DU and LP

Documents

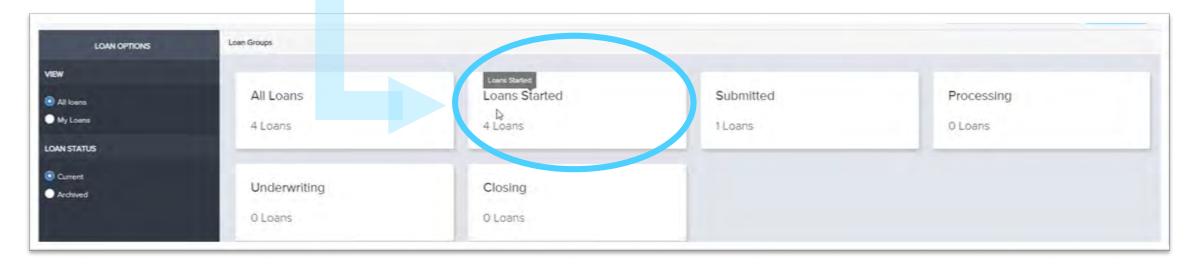


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline



1. Select Loans Started to edit loans that have been started.

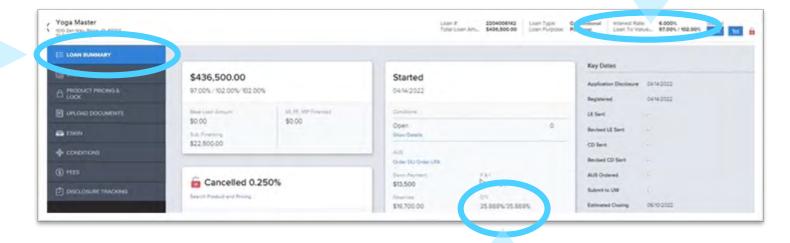


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Loan Summary



- 2. Select the loan you want to edit to see the Loan Summary.
 - Check for Loan Payment Assistance and make sure LTV is displaying correctly.



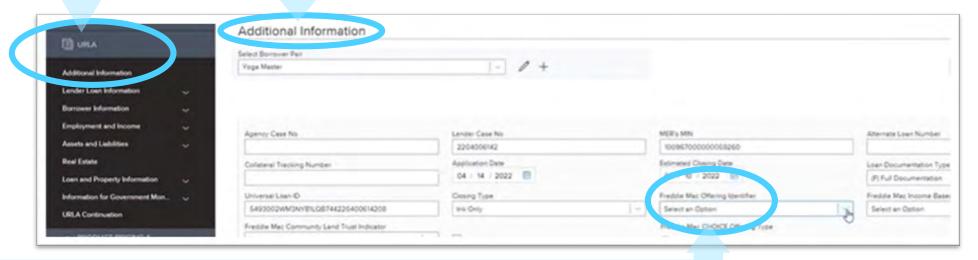
Note: The Loan Summary screen is the only screen that shows the Debt to Income Ratio

FAQ's and Inputting 2nd's/Running DU and LP

Pipeline -Additional Information



3. Click on URLA to bring up the Additional Information screen.



This is where you will find the Freddie Mac Identifier.

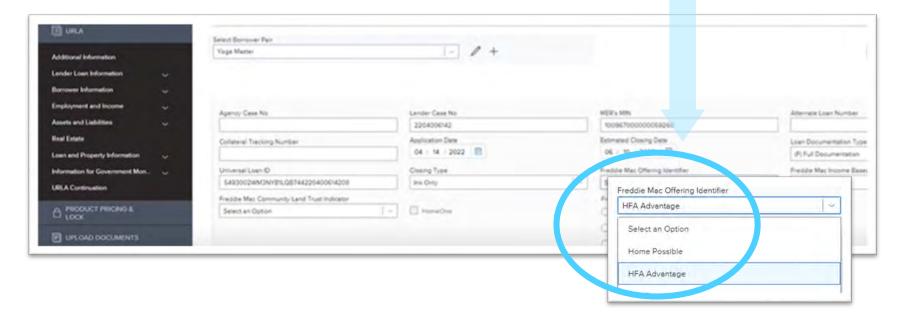
Note: Be sure to compare Freddie and Fannie pricing for lowest rate. Sometimes they differ.

FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Additional Information



For Freddie Mac loans, use the dropdown and select HFA Advantage

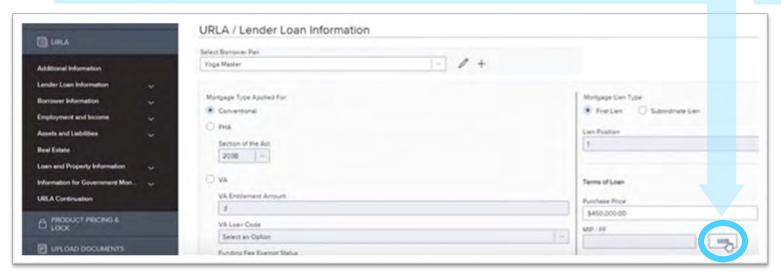


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Lender Loan Information (Mortgage Insurance)



- 3. In the URLA tab, select Lender Loan Information.
 - For Mortgage Insurance, Scroll down and select MIP.





FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Lender Loan Information (Mortgage Insurance)

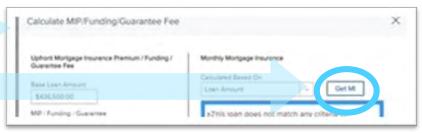


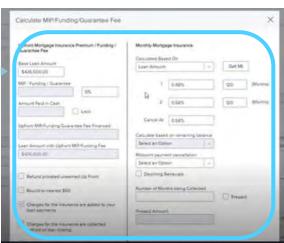
- The Calculate MIP/Funding/Guarantee Fee box will open.
- If you are working on an FHA loan, click GET MI.

NOTE: Clicking on **GET MI** will open a small dialogue box within which you can check "Done".

- If you are working on a Conventional loan, simply fill in all applicable factors.
- Select "Done" when finished.

NOTE: Numeric fields cannot begin with a decimal point. Begin with a zero.





FAQ's and Inputting 2nd's/Running DU and LP

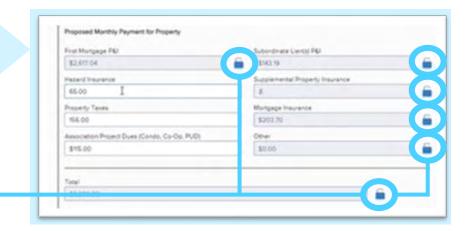
Pipeline – Lender Loan Information (Proposed Monthly Payment)



Proposed Monthly Payment section

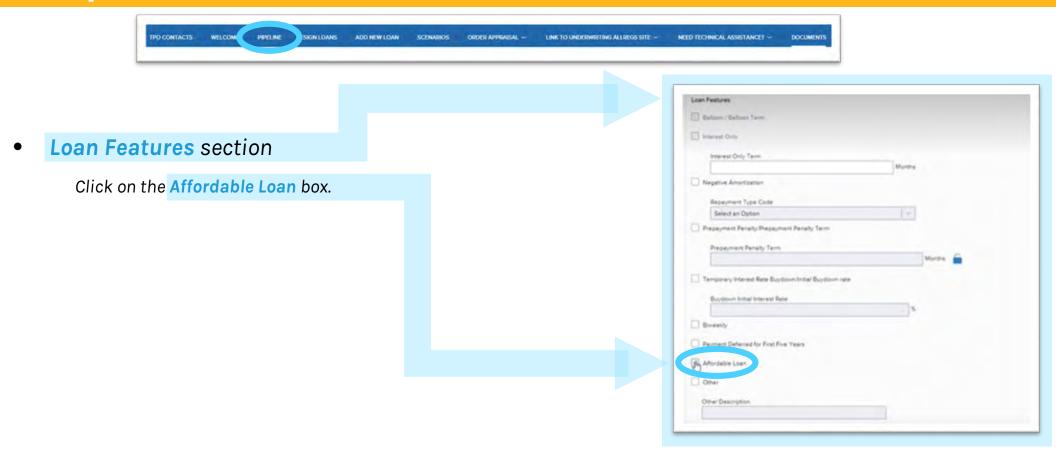
Enter any applicable fees such as homeowners insurance and property taxes.

If any of the lock icons are gold in color, click them to turn them blue (off).



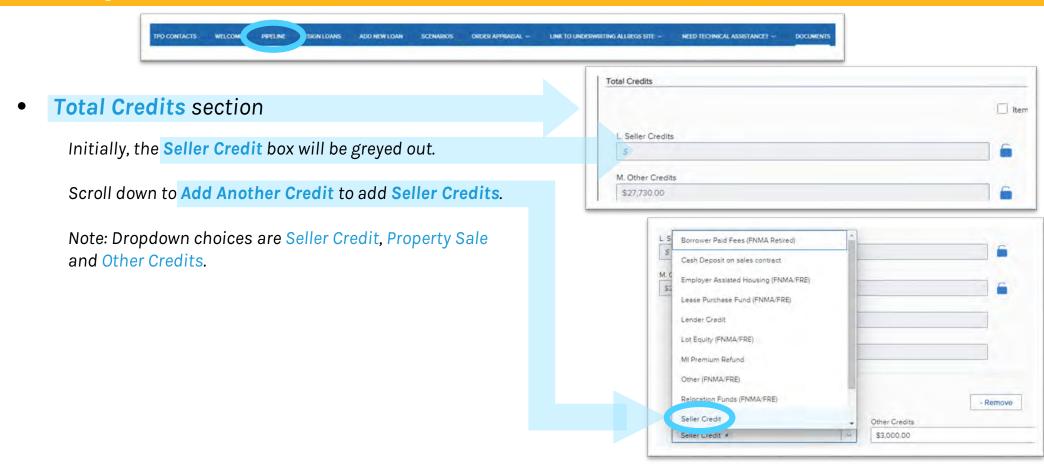
FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Lender Loan Information (Loan Features)



FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Lender Loan Information (Total Credit)



FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Borrower Information

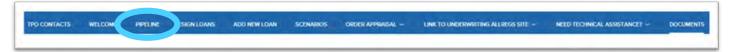


4. In the URLA tab, select Borrower Information.



FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Borrower Information (Current Address)

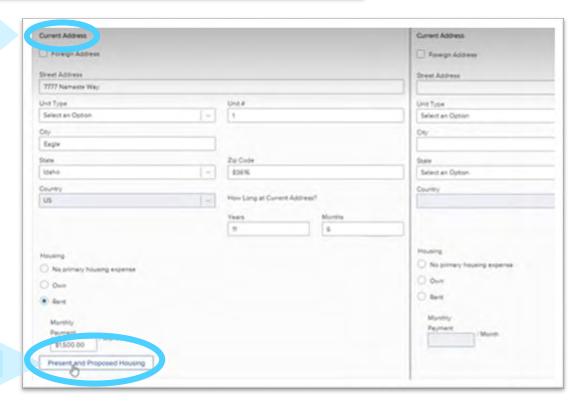


Current Address section

It is important that borrowers get credit for the rent they are paying.

To report rent that is being paid, click on **Present and Proposed Housing**.

A new dialogue box will open.



FAQ's and Inputting 2nd's/Running DU and LP

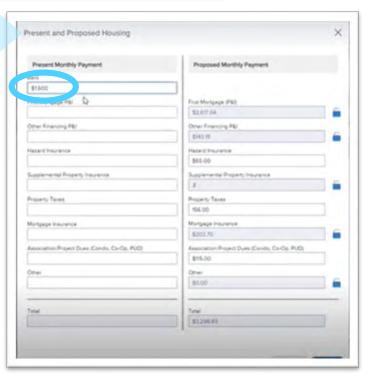
Pipeline - Borrower Information (Current Rent)



Present and Proposed Housing dialogue box.

Insert the borrower's current rent payment.

IMPORTANT! You must add the borrower's rent here. DU and LP will pull data for paid rent credit from this field.

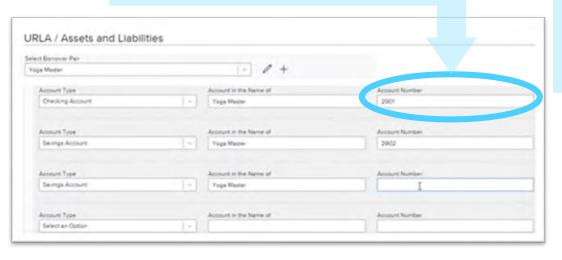


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Assets and Liability (Account Number)



- 5. In the URLA tab, select Assets and Liability.
 - Scroll down and make sure the Account Number is included.





IMPORTANT! If you don't know the Account Number, use "1234". DU will not read the assets without an account number.

FAQ's and Inputting 2nd's/Running DU and LP

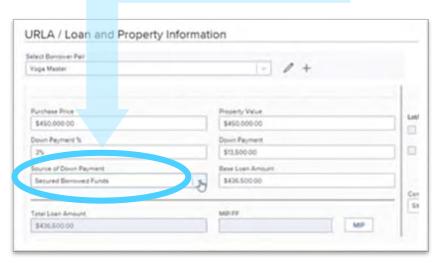
Pipeline – Loan and Property Information (DPA Source)

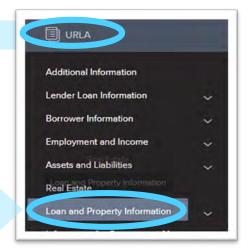


6. In the URLA tab, select Loan and Property Information.

Select Secured Borrower Funds as the Source of Down Payment

if you are using DPA.



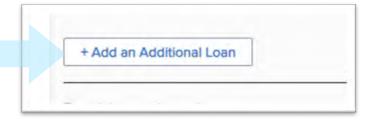


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Loan and Property Information



- Scroll down to Other New Mortgage Loans on the Property You are Buying or Refinancing.
- Click Add and select Additional Loan.

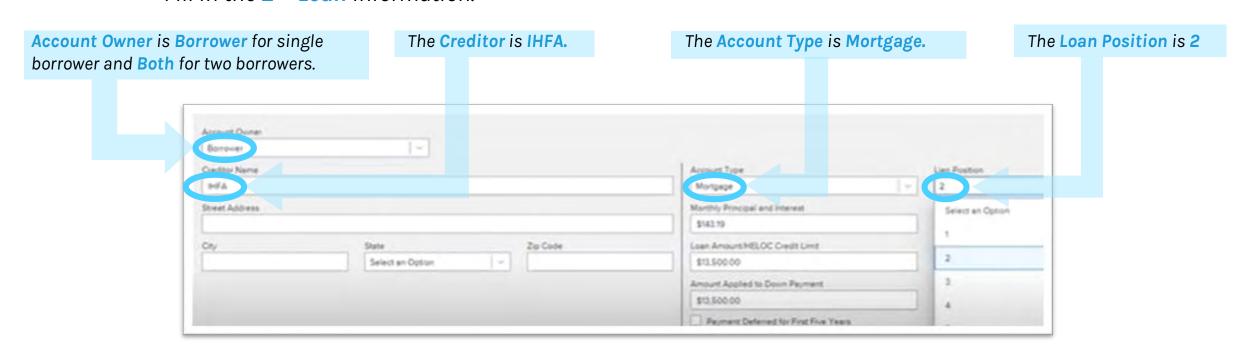


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Loan and Property Information (2nd Loan)



Fill in the 2nd Loan information.



FAQ's and Inputting 2nd's/Running DU and LP

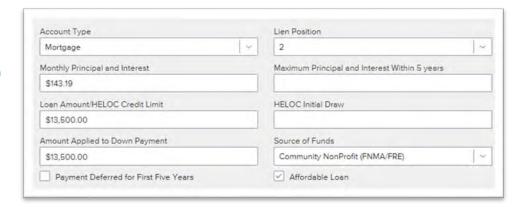
Pipeline – Loan and Property Information



Put in full loan amount prior to DPA.

In Source of Funds select Community NonProfit (FNMA/FRE) from the dropdown.

Calculate your payment over 180 months at 7% and then click the Affordable Loan box.



You can couple this loan with a Forgivable Loan. To do this, once again select Add Additional Loan and enter all of the Forgivable Loan information. This loan will be in the 3rd position. Since this loan is forgivable, put zero for the Payment. Select both Affordable Loan and Payment Deferred for First Five Years.

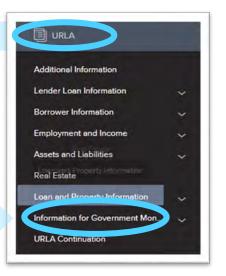
NOTE: You can get up to 10% DPA. CLTV caps at 105%

FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Information for Government Monitoring



- 6. In the URLA tab, select Information for Government Monitoring.
 - Drop down to letter C.
 - Select Yes
 - Put accumulative money amount in the box.
 - If the Husband and Wife answer is Both, put the accumulative money amount here as well. It will not be counted twice.



FAQ's and Inputting 2nd's/Running DU and LP

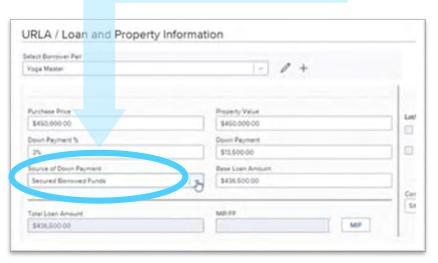
Pipeline – Loan and Property Information (DPA Source)



6. In the URLA tab, select Loan and Property Information.

Select Secured Borrower Funds as the Source of Down Payment

if you are using DPA.



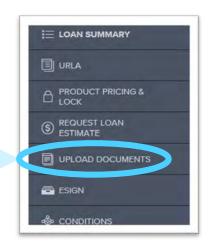


FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Upload Loan Documents



- 7. Select the Upload Loan Documents tab (initial & trailing docs for underwriting).
 - Browse to select documents or simply drag and drop the files to upload.
 - Uploading to Unassigned is preferred.
 - You can upload PDF's with combined files. We will sort them out.



FAQ's and Inputting 2nd's/Running DU and LP

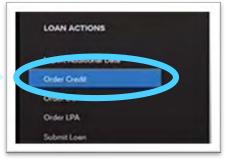
Pipeline – Loan Actions (Reissue Credit)



8. The Conditions and Fees tabs are not utilized.



- 9. Reissue Credit in the Loan Actions tab.
 - Please <u>watch this short video</u> on reissuing credit.



FAQ's and Inputting 2nd's/Running DU and LP

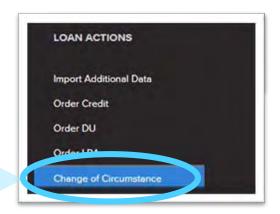
Pipeline – Loan Actions (Order DU – Change of Circumstance)



- 10. Order DU in the Loan Actions tab.
 - Please watch this short video on Order DU.

- 11. Change of Circumstance in the Loan Actions tab.
 - Please <u>watch this short video</u> on Change of Circumstance.





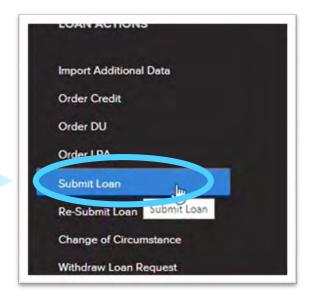
FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Loan Actions (Submit Loan)



12. Submit Loan in the Loan Actions tab.

- Select and you will be prompted: "Are you sure you want to submit this loan at this time?". Click Continue.
- Your loan will be sent to processing (not underwriting).
- Underwriting will be notified.
- It usually takes 24 to 48 hours to underwrite the loan after it has been submitted.



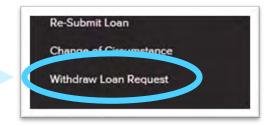
FAQ's and Inputting 2nd's/Running DU and LP

Pipeline – Loan Actions (Withdraw Loan)



13. Withdraw Loan in the Loan Actions tab.

- Select if you need to withdraw a loan.
- Click Continue when prompted.
- The loan will be withdrawn.



FAQ's and Inputting 2nd's/Running DU and LP

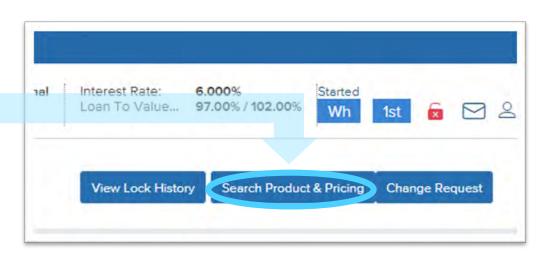
Optimal Blue

IHFA utilizes Optimal Blue a little differently than other companies.

1. Click on Product Pricing & Lock.



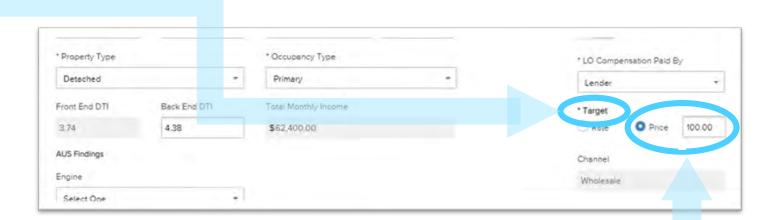
Select Search Product and Pricing Lock.



FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue

• Scroll down to Target.

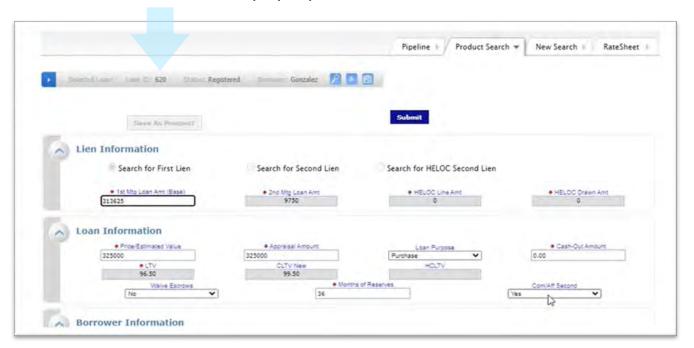


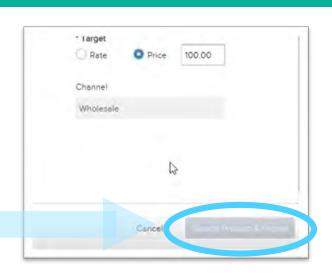
- Select Price and put 100 percent in the box.
- Make sure everything is complete.

FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue

- Click Search Product and Pricing.
- A new screen will pop up.





FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue

Make sure the drop down under Com/Aff Second says Yes.



• All programs come up under HFA (HFA or bond). This is the default.

You can change to the automated system you like but you don't have to.

Click Submit at the bottom of the window.

Another window will pop up.

FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue

Select the loan you want and click Show.

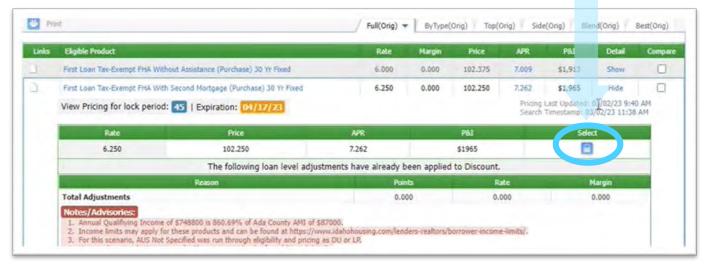


NOTE: Ignore the shown pricing. You will get the one and only price.

FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue

Simply click the Lock icon under Select.



Review the information and the click Request Lock at the top.

FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue – Buy Downs

2. If you want to do a Buy Down, send an email.

- Send your email to our Lock Desk at <u>lockdesk@ihfa.org</u>.
- Request the price to buy the loan down to a certain percent.
- You will receive a reply with the cost to get the desired rate.
- Click Request Lock at the bottom.
- Reply to the Lock Desk email.

In the email, let the Lock Desk know that you have sent the Lock and that the borrowers would like the rate on the buy down.

The Lock Desk will take care of the buy down on the back end.

FAQ's and Inputting 2nd's/Running DU and LP

Optimal Blue – Exceptions / Ancillary Items

3. Exceptions

We can provide loans with credit scores lower than 620 with AVS approval.
 NOTE: There is an adverse credit fee of 1% added to the loan that needs to be disclosed.

4. Ancillary Items that need to be emailed for inclusion.

Home Inspections – There is not a place to add home inspections. Home inspections do not need to be disclosed. However, if the borrower needs to apply the inspection fee towards the .5% of required borrower funds, attach a copy of the paid invoice to the email.

Foundation Certification from an engineer for Manufactured Homes.

HOA Set Up and Transfer Fees.

- Email Ancillary Items to Bayle, Kelly and Terri at <u>broker@ihfa.org</u>.
- Ancillary Items will be added to the initial LE.